

# Registration Form

## Personal Information

First Name

Last Name

Address

Post Code

Date of birth

Phone

Email

Next of Kin / Emergency Contact name and address

Please continue overleaf...



# Can't get to a bus stop or a non-service day?

# We'll come to you!

A flexible minibus service connecting all in the local community to places, people and services. A door to door service available to go anywhere in East Cambs between 7am and 7pm Monday to Friday.

## Contacting Cambridgeshire County Council **Total Transport**

✉ Shire Hall  
Castle Hill  
Cambridge  
Cambridgeshire  
CB3 0AP

☎ Booking Line **01353 612699**  
General enquiries **0345 045 5200**

@ total.transport@cambridgeshire.gov.uk

If you would like a copy of this leaflet in large print, Braille, audio tape or another language, please call 01223 699069.



Phone: **01353 612699**  
Email **total.transport@cambridgeshire.gov.uk**

Provided by Cambridgeshire County Council

## What is East Cambs Connect?

East Cambs Connect is a new minibus service from Cambridgeshire County Council that is for anyone in the East Cambridgeshire Community. Its purpose is to provide a flexible service to people who otherwise wouldn't be able to get to local services, social groups or amenities. We aim to reach those who are isolated due to rural location or because of mobility.

All our minibuses are fully accessible with passenger lifts or low steps.

## When does the service run?

The service is available between 7am and 7pm, Monday to Friday (excluding Bank Holidays)

## Where Can I Go?

We cover the East Cambridgeshire District area inclusively (as indicated on the map shown) and customers are able to travel anywhere within that area.

## Who Can Travel?

Anyone is able to use the East Cambs Connect, this is a door to door service and so will require booking before travel, and bookings must be made at least one working day before travel and subject to availability so booking earlier if possible is advised.

## How much will it cost?

Journeys will be charged at £4 and a return is £8. Concessionary Bus Pass Holders currently will be entitled to a 50% discount, in line with the council's community travel policy, subject to review at the end of each financial year.

Fares should be paid to the driver at the time of travel, you will not be required to pay in advance when booking.

## How do I book a journey?

To book a journey, telephone the booking line between 9am and 1pm on: 01353 612699 or email [total.transport@cambridgeshire.gov.uk](mailto:total.transport@cambridgeshire.gov.uk) with your enquiry.

When calling please make sure you have all the relevant information to hand such as time of your appointment, the address you are travelling to.

We will your journey book it where possible. If not we will try to offer you alternative dates and times when we could fulfil your journey.

If no one is available to take your call then you can leave a message on our answer service. Clearly stating your name and number and someone will call you back as soon as possible.



## Would you require any assistance when travelling?

- Wheelchair
- Wheeled Walker/Frame
- Mobility Scooter
- Walking Stick
- Booster Seat
- Escort

Other (Please specify)

*(Risk assessments required before travel for Wheelchair/Scooter)*

Signed

Date

I confirm that my personal information may be used, in accordance with the Data Protection Act 1998, to schedule journeys and will be shared with the service provider before undertaking journeys to ensure I receive the best possible service.

